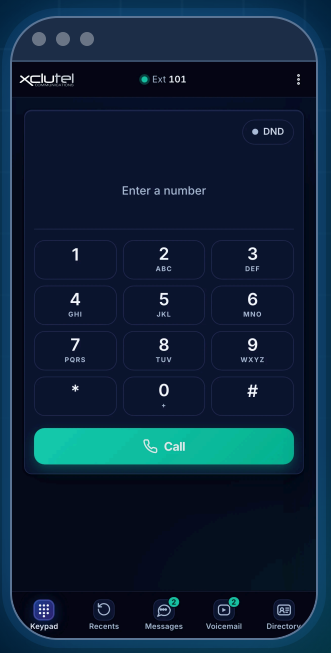
xclutel COMMUNICATIONS

CLOUD PHONE SYSTEM

A phone system that follows your people

CloudX is the XCLUTEL cloud phone system. Unlimited US and Canada calling, a full PBX, Microsoft Teams calling and a browser phone, all supported 24×7.



BUILT FOR

- Offices replacing a phone system in the closet
- Teams working in the office, at home, on the road
- Companies keeping an Avaya system for now

Calls from anywhere

CloudX Phone runs in a browser tab with nothing to install. The CloudX Phone for iPhone, Android rings your mobile on the same extension.

Microsoft Teams calling

Teams users place and take calls on their CloudX numbers. A live call can move into a Microsoft Teams meeting from CloudX Phone.

Keep your Avaya system

Hybrid CloudX keeps your existing Avaya system in service while SIP trunking and disaster recovery call routing move to the cloud.

One call, one desk

Every plan includes 24×7×365 support and onsite installation by a certified technician. One call, one desk, handled.

WHAT YOU GET

Everything in CloudX

- Unlimited US and Canada calling
- Multi level auto attendants
- Call queues with call back
- Voicemail to email with transcription
- Find me, follow me cascading
- CloudX Phone in your browser
- CloudX Phone for iPhone, Android
- Microsoft Teams direct routing
- Unlimited SMS text messaging
- Call recording kept one year
- AI insights: transcription and sentiment
- Video meetings up to 25 people
- Desk phones rented monthly
- Number porting and E911

GETTING STARTED

XCLUTEL handles it, start to finish

1

Talk to an engineer

Tell XCLUTEL your seat count and which plan fits. An engineer builds the quote and the rollout plan with you.

2

XCLUTEL installs and ports

A certified technician installs onsite. Phones are provisioned zero touch, and XCLUTEL handles number porting and E911.

3

Your team goes live

Staff learn CloudX Phone with XCLUTEL training videos, and 24×7 support stands behind every call.

WORKS WELL WITH

Business Texting and 10DLC Registration | CloudX CCAI | Internet Access and Private Circuits

One call, one desk, handled.

Talk to your XCLUTEL rep about a design and quote for your business. Ask about pricing for your setup.

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Scan for details