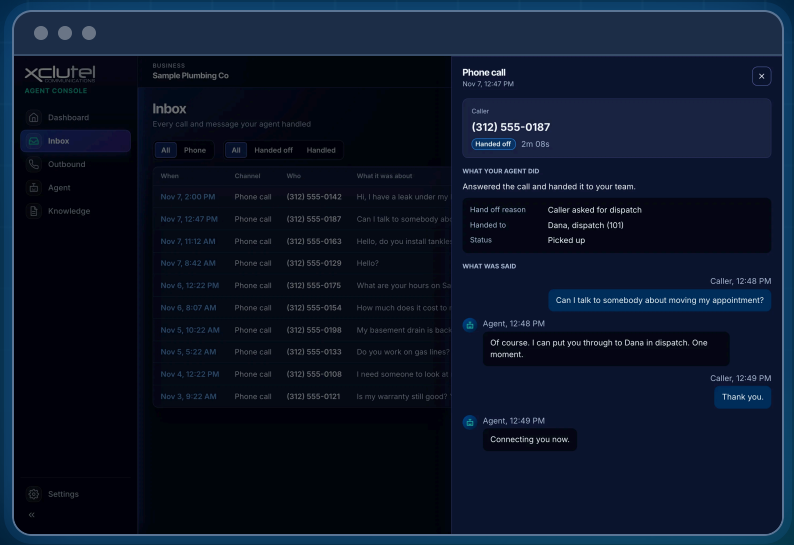
AI AGENT

An AI rep that answers every call

Agent Console answers support calls, texts, web chat and email in a natural voice, on the phone number you already have with XCLUTEL.



BUILT FOR

- **Businesses missing calls after hours**
- **Teams that want a tier 1 support rep**
- **Offices confirming appointments by phone**

Front desk, always on

A natural voice picks up on your own CloudX number, day and night, so no caller hits voicemail.

Tier 1 support

It answers from your knowledge base, looks up the customer's account, opens a ticket once XCLUTEL connects it, and transfers live to the right person.

Books and follows up

Meetings land on your calendar during the call. Outbound campaigns confirm appointments and send reminders to contacts who opted in.

You see everything

Every call lands in your Inbox with the transcript and outcome. Hand off to a live person whenever needed.

WHAT YOU GET

Everything in XCLUTEL Agent Console

- Answers calls day and night
- Natural voice on your CloudX number
- Email, SMS and website chat
- Knowledge base with website import
- Transfers and messages
- Calendar booking, no double booking
- Inbox with transcript and outcome
- Test console by voice or text
- Looks up records in your systems
- Opens tickets in your system
- Signed webhooks for finished calls
- CRM logging of calls
- Outbound reminder campaigns
- Do not call and opt outs

GETTING STARTED

XCLUTEL handles it, start to finish

1

Talk about your calls

Tell XCLUTEL how calls reach you today and what you want the agent to handle.

2

XCLUTEL connects it

XCLUTEL connects the agent to your CloudX number and imports your website into its knowledge base.

3

Test, then go live

Try it by voice or text in the test console, adjust, then go live and watch the Inbox.

WORKS WELL WITH

CloudX | CloudX CCAI

One call, one desk, handled.

Talk to your XCLUTEL rep about a design and quote for your business. Ask about pricing for your setup.

(708) 273-3100 wecare@xclutel.com xclutel.com

Scan for details