# NETWORKACCESS



 $\bigcap$ 1

"Xclutel has brought a level of service and support to our business that we just haven't experienced in the past"

# An exclusive telecom experience

### **PHONE & VOICE SOLUTIONS**

XCLUTEL provides many flavors of voice access ranging from Plain Old Telephone Service (POTS) lines to ISDN PRI and SIP Trunks. As a customer of XCLUTEL, you will have access to our design engineers, 24-hours a day. With XCLUTEL, you make one call for all of your Voice & Data Service needs.

## **INTERNET & DATA SOLUTIONS**

XCLUTEL delivers internet access and data bandwidth from DS1 to Gigabit Fiber products. We also use MPLS and Ethernet Access solutions to give you cost effective and secure data communications throughout your network. The combination of these products, and our unique valet style customer service, makes working with XCLUTEL – a MUST.

### INTEGRATED VOICE & DATA SOLUTIONS

Great for a cost effective back-up, or an upgrade from POTS and DSL, our integrated products are backed with our industry leading Service Level Agreement (SLA), and they can save you money. Our integrated products combine voice lines with internet access in a customized package to specifically suit your requirements.

All of our voice and data services are backed by our industry leading Service Level Agreement (SLA).

See: www.xclutel.com/pdf/SLA.pdf for a copy of our SLA.

Included with all of our data products we offer our Basic Managed Services product at no additional charge. Contact your Account Executive for more information on this and our XCLUSIVE Managed Services upgrade that takes monitoring of your lifeline to a new level.

Ask about the power of our easy to use, unique customer portal. Gain access to training videos, view your open tickets, enter new tickets and more...





