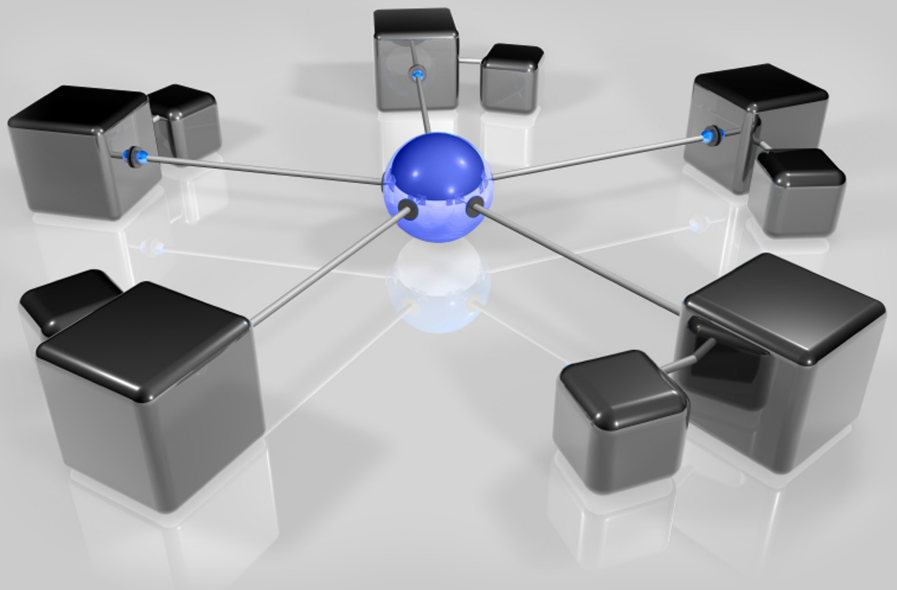


MANAGED SERVICES

XCLUTEL PROVIDES YOU PEACE OF MIND AND COST PREDICTABILITY WITH OUR NEW MANAGED SERVICES PLATFORM! We make sure that you experience quality, maintainability and sustainability.



02

“We have received fast, professional responses to any support calls we have made whether it was for minor configuration changes or major outages”

XCLUTEL Reinvents Managed Services Platform

BASIC PACKAGE*

✓ UPTIME/DOWNTIME MONITORING

Monitors the availability of each single device and alerts XCLUTEL when a system fails. It can also be used to determine whether issues arise and to proactively monitor the activity with your network. This helps you balance loads and consider purchasing options and plan upgrades. Includes basic phone and remote support.

XCLUSIVE PACKAGE

✓ UPTIME/ DOWNTIME MONITORING

✓ BANDWIDTH MONITORING

✓ MULTIPLE SITE MONITORING

Monitors multiple firewalls including VoIP/ QOS traffic with one platform. This includes monitoring all of your traffic and the health of your routing appliances throughout your network. Access real-time reports, graph network usage, receive customized notifications and proactively plan for network upgrades or adjustments before critical situations surface. Emergency after-hours support included!

*Our Basic Package is included with our internet products at no additional charge.

XCLUTEL maximizes system uptime with our Managed Services packages. Avoid costs of building your own management and reporting systems!

Ranging from basic to xclusive levels, we ensure a proactive outlook on your telecom needs. We cannot only detect a system failure when it happens, but our continuous monitoring of your network enables us to discover problems long before they get serious.

Key benefits to Managed Services:

- *Peace of mind – Proactively monitor your network on a 24x7x365 basis*
- *Single point of contact for all network issues*
- *Defined service levels (for service delivery)*
- *Known costs for management and fixed price contracts*

XCLUTEL's Managed Services offering is an innovative approach to uncovering the conditions that cause outages before they can occur.